

App Store complaint report

AI Calorie Tracker by Yazio · YAZIO · current version 26.42.0

Generated 2026-10-24 from the 300 most recent public App Store reviews across 2 storefronts (2025-03-17 to 2026-10-20).

Metric	Value
Reviews analysed	300 (300 classified by AI)
Average stars (these reviews)	2.6
Reviews with a complaint	218 (73%)
Storefronts	US 150, GB 150
All-time App Store rating (US)	4.70 from 51,411 ratings

Complaint categories

Category	Reviews	Avg severity (0-3)	Most affected versions
Pricing / subscription	109	2.4	26.40.1 (6), 26.32.1 (5), 26.41.2 (4)
Bugs	102	2.3	26.28.0 (8), 26.37.1 (6), 26.30.1 (5)
Feature requests	99	2.1	26.28.0 (11), 26.30.1 (6), 26.26.5 (5)
UX / design	74	2.2	26.28.0 (9), 26.30.1 (5), 26.40.1 (3)
Ads	52	2.4	26.40.1 (5), 26.32.1 (4), 26.30.1 (4)
Performance	30	2.2	26.41.2 (3), 26.35.0 (3), 12.83.1 (2)
Crashes / freezes	23	2.4	26.35.0 (3), 12.83.1 (3), 26.41.2 (2)

Trend by version (newest first)

Version	Reviews	Avg stars	Complaint share
26.41.2	11	2.6	55%
26.40.1	7	1.4	100%
26.39.2	6	2.7	67%
26.38.0	11	3.0	36%
26.37.1	9	3.4	67%
26.36.2	1	1.0	0%
26.36.1	5	2.8	80%
26.35.0	9	2.9	67%

Representative quotes

Pricing / subscription

“Pro Option Not Worth The Price! – I have had this app for a few years now and it seems to consistently get worse. The features on here are so basic that the app should be free. I will not be renewing my subscription as they keep taking key features away like b” (2★, v12.88.1, US, 2026-06-12)

“Can’t even trial app – You can’t even use the app without paying 35 pounds for a years subscription. Ridiculous.” (1★, v12.52.0, GB, 2025-10-06)

Bugs

“Buggy as hell – Every time I load into the app it freezes and can’t work until I restart it like 50 times. On the rare occasion I can get in, it always say internet not found ☹️” (1★, v12.86.3, US,

2026-05-30)

"Used to love - At one time this was an efficient tracker, but now it's bloated and frustrating. They could have prioritized improving database accuracy, purging duplicate entries, or barcode reliability, but I guess that's actual work. Instead we have a broken" (1★, v26.26.3, US, 2026-06-30)

Feature requests

"...some kind of knock off Duolingo for calorie counting. For a visual refresh, the app could have given it a Liquid Glass overhaul and added colour instead of this monstrosity. Features seem to have been disabled with the rebrand. No longer can you manually log" (1★, v12.61.0, GB, 2025-12-02)

"AI QUICK ADD NEEDS TO GO - I like this app I really do but if the quick add option doesn't get rid of that horrid AI feature and just let me type in the calories I know I need to type in it's over I'm deleting this forever" (1★, v26.28.0, US, 2026-07-24)

UX / design

":(- I have been using and loving this app since 2020. It used to be the best calorie tracker, with a clean, beautiful design and a very user-friendly interface. I recommended it to everyone because it was simply the best. Sadly, I'm deleting it now. The new " (1★, v26.26.2, US, 2026-06-29)

"Fun and clever app, some flaws - Overall this is a handy app with some fun little graphics and animations that give a nice dopamine kick to keep you going. Flaws, however, include a slightly confusing layout for adding recipes. It's not obvious how you create " (4★, v12.66.0, GB, 2026-01-05)

Ads

"ADS ADS ADS - I really wish I could give the app a better scoring, but a subscription for a data tracking app?? Really? Well if you don't you are HEAVILY penalized via non stop ads that you have to click on 10 times or more in and out of the "purchase" window " (1★, v26.40.1, US, 2026-10-08)

"New Intrusive Ads - The new ads that have been added to the app are long, unskippable and frustrating. I understand that this is done to make people want to buy the premium version, however all it means for me now is that I'll be looking for an alternative." (1★, v12.76.0, GB, 2026-03-23)

Performance

"Disappointing changes - Have been with this app for years. Preferred the UI to my fitness pal. But now there is just too much of a lag how everytime I come back after a few days have to now spend 10 minutes logging back in by filling out a quiz. Deleting the a" (1★, v12.62.1, GB, 2025-12-14)

"Ok - I like the fact you can track calories and fasting times on the same app but there doesn't appear to be any alerts when to start or finish fasting. Also, food tracking is painfully slow and quite often the app becomes unresponsive and I've had to delete " (3★, v12.71.0, GB, 2026-02-14)

Crashes / freezes

"Crashing - When i open the app it close right back. Please fix" (2★, v12.83.1, US, 2026-05-08)

"Latest Update Issues - Was decent but the latest update (12.38.0) has resulted in the App constantly freezing (on iOS 18.5) and having to be constantly shut down and restarted when entering food items to the daily intake! This has rendered the App largely unw" (1★, v12.38.0, GB, 2025-06-23)

The 10 most important fixes

1. Soften the redesign backlash [UX / design · 64 reviews · avg severity 2.2/3 · versions 26.28.0, 26.30.1]

Explain the change in-app, restore the most-missed option, or offer a setting for the old behaviour. "It was great - I used to love it, but since the update it became impossible to use it without the Pro version. So sad, have to delete it and search for something new :(" (2★, US)

2. Improve content quality [Feature requests · 58 reviews · avg severity 2.2/3 · versions 26.28.0, 26.26.5]

Review the content areas users name; add a "report a problem" button on content.

"Ai camera - Camera has stopped working for this app with no resolution as yet. Feel the accuracy is sometimes limited with the need to alter the results, have the feeling the user is adding the content for other users." (2★, GB)

3. Reduce ad frequency and length [Ads · 46 reviews · avg severity 2.4/3 · versions 26.40.1, 26.30.1]

Cap ads per session, avoid unskippable video, and never show ads in the middle of a core task.

"new update is awful !! - the current update is so bad and i've paid for pro as well ?? like they've

gamified this app to the point of no return it feels like ads i can't even skip when i pay for pro. you should be able to turn off the long " (2★, GB)

4. Ease paywall pressure [Pricing / subscription · 39 reviews · avg severity 2.3/3 · versions 26.40.1, 26.32.1]

Keep core features usable for free users or explain clearly what is paid; show the paywall less often. "Only good if premium now – Very disappointing. I used this app for 3 months to track my calories, then all of a sudden I can no longer use the feature of taking a photo of my meal for free. This WAS one of the best apps. Do better, Yazio." (2★, GB)

5. Ship the most requested feature [Feature requests · 42 reviews · avg severity 1.9/3 · versions 26.28.0, 26.30.1]

Read the quotes below for the exact request; consider a public roadmap.

"...pop-ups and repetitive coaching messages are becoming really annoying. I don't need to be told for the 25th day in a row that adding protein powder to my breakfast is a good source of protein. I understood it the first few times. For a wh" (2★, US)

6. Justify or adjust the price [Pricing / subscription · 33 reviews · avg severity 2.4/3 · versions 12.73.0, 12.68.0]

Test a cheaper tier, annual discount or one-time purchase; show what paid users get.

"Irritating, and money-grabbing. – This app is supposed to be worth paying for because as well as a diet tracker it has recipe ideas. Fine, although when I entered in that I am a vegetarian I was not expecting to be offered recipes with eggs" (2★, GB)

7. Fix notifications [Bugs · 25 reviews · avg severity 2.2/3 · versions 26.32.1, 12.66.0]

Check notification delivery and let users control frequency in settings.

"...food without nagging me about weight. I keep using it but it's just so frustrating. Everything triggers an ad to play or a reminder to subscribe to the premium plan. It seems to keep pushing the AI food tracker and the few times I've tried" (3★, US)

8. Fix features broken by the latest update [Bugs · 25 reviews · avg severity 2.2/3 · versions 26.28.0, 26.30.1]

Add regression tests for the features users name in these reviews before the next release.

"STOP FORCING AI – Your most recent update is forcing me to use AI to quick add an item. It doesn't allow me to manually add the macros anymore for an item. I cannot stand this absolute push for AI where it makes no sense. I liked this app u" (1★, GB)

9. Simplify navigation [UX / design · 23 reviews · avg severity 2.2/3 · versions 26.35.0, 26.28.0]

Run a quick usability test on the screens users mention; remove extra taps and pop-ups.

"gotten so bad lately – the old layout was so much better, it was easy to navigate and everything made sense. now, its hard to find what you want. why would i be able to view my measurements chart, but not be able to add changes at the same " (2★, GB)

10. Speed up loading [Performance · 17 reviews · avg severity 2.2/3 · versions 26.25.0, 12.67.0]

Profile cold start and the slowest screens on older devices; cache content.

"Laggy – Приложение очень лагает, мне засчитали калории которые я не могу удалить, потому что он из просто не видит. Он добавил два разв мандарин, но второй не отображается. На секундочку у меня купленна подписка на год ☹ Исправьте свое прил" (1★, US)

Method: the most recent public App Store reviews across up to 6 storefronts, collected via a third-party Apify scraper, plus the iTunes Lookup API. Reviewer names are not included. Each review was classified by TypeSafe Jev AI (7 complaint categories, 18 specific issues, severity 0-3); fixes are the specific issues ranked by number of complaining reviews × average severity. Advice lines are generic starting points; the quotes are the evidence. AI can misclassify: check the quotes. Not affiliated with Apple. Reply within 7 days for one free clarification.