

App Store complaint report

TickTick:To-Do List & Calendar · Appest Limited · current version 8.2.30

Generated 2026-10-24 from the 300 most recent public App Store reviews across 3 storefronts (2025-10-26 to 2026-10-22).

Metric	Value
Reviews analysed	300 (300 classified by AI)
Average stars (these reviews)	4.54
Reviews with a complaint	36 (12%)
Storefronts	CA 100, GB 100, US 100
All-time App Store rating (US)	4.86 from 46,549 ratings

Complaint categories

Category	Reviews	Avg severity (0-3)	Most affected versions
Feature requests	18	2.2	8.0.71 (3), 8.2.20 (2), 8.0.40 (2)
Bugs	16	2.0	8.2.30 (3), 8.2.20 (3), 8.2.22 (2)
Pricing / subscription	15	2.1	8.2.12 (3), 8.2.22 (2), 8.2.20 (1)
UX / design	8	2.1	8.0.40 (2), 8.2.20 (1), 8.1.20 (1)
Performance	5	1.9	8.2.30 (2), 8.2.22 (1), 8.2.21 (1)
Crashes / freezes	1	2.3	8.2.12 (1)

Trend by version (newest first)

Version	Reviews	Avg stars	Complaint share
8020	19	4.4	11%
8.2.30	5	3.0	60%
8.2.22	17	4.2	24%
8.2.21	14	4.6	14%
8.2.20	27	4.8	11%
8.2.12	23	4.2	22%
8.2.11	6	4.5	17%
8.2.10	1	3.0	0%

Representative quotes

Feature requests

“Zero free features – This app is all glam and promises. You are better off taking a notebook and a pen to track your morning days. Hell, you can even journal for free that way. To acquire any of the actual useful features like looking at a calendar you have to” (1★, v8020, CA, 2026-03-02)

“I think I WOULD like this app. – After using it as a blind voice over user on my Iphone, I was disappointed. It's got unlabeled buttons and is not really very clear to use with voice over. I was looking forward to using it as my daily driver but because of thi” (2★, v8.0.40, GB, 2026-03-29)

Bugs

“Good app – I like the app but constantly running into bugs. Not stable. On iPad, it just closed on its own. One time it moved all my tasks into trash. Running into errors while creating new lists and support has given up too as to why.” (2★, v8.2.12, US, 2026-09-27)

"Inbox ruins it – Even though my default task list is the inbox, tasks still get saved to whichever list I have open at the time. So quick adding tasks doesn't work well. It's a real deal breaker for me." (2★, v8020, GB, 2026-03-03)

Pricing / subscription

"Scam – Starts a premium subscription without your permission, took me a few months to clock it." (1★, v7.8.20, GB, 2025-12-06)

"GAME CHANGER – Been struggling with my ADHD for SO long. Struggling to get out of bed for the difficulty of tackling the day. I've only had the app for a couple of days and it's already transformed the way I am working - thank you!! Just the free version is he" (5★, v7.8.02, GB, 2025-11-07)

UX / design

"Mostly great, Task sorting UI/UX is poor – The UI/UX to drag tasks has a lot of friction. The line that indicates where a task will be placed in the list is buried under the thing you're dragging so it's always a guessing game where it will land. Sometimes it " (1★, v8.2.30, US, 2026-10-22)

"Used to be 5 stars – I would give the app 5 stars if it reverted back to its old behaviors. Kanban is annoying now, because if you swipe to get to another tab, it won't come up anymore since they made the side bar swipe. It's annoying and I hate it. If it does" (3★, v8.2.11, US, 2026-09-22)

Performance

"Great app overall, but very laggy the past few weeks – I use this app daily, generally aside from a few quirks it performs very well, and is extremely useful. The past few weeks, though, it's been lagging a lot. It takes almost ten seconds between checking off" (4★, v8.2.22, US, 2026-10-15)

"Great app but it's been buggy as of late – This is a great app but lately it's become kind of buggy and very slow. while I still think it's great. I think it needs an update or someone to take a look at what is causing some of the slowness" (4★, v8.2.21, US, 2026-10-09)

Crashes / freezes

The 10 most important fixes

1. Ease payroll pressure [Pricing / subscription · 9 reviews · avg severity 2.3/3 · versions 8.2.01, 8.0.71]

Keep core features usable for free users or explain clearly what is paid; show the payroll less often.

"Needs monthly calendar – Promising till discovered the monthly calendar view is for paid subscribers only. A monthly view is a pretty basic feature for an app, offered free elsewhere, and at the steep annual price here, not great value. Del" (2★, CA)

2. Justify or adjust the price [Pricing / subscription · 9 reviews · avg severity 2.2/3 · versions 8.2.12, 8.2.22]

Test a cheaper tier, annual discount or one-time purchase; show what paid users get.

"Have to pay just to have monthly view – If I have to pay just to be able to view my calendar by month, it's not worth it. That shouldn't be an extra feature when that's how all calendars tend to be viewed. Deleting." (1★, US)

3. Soften the redesign backlash [UX / design · 6 reviews · avg severity 2.3/3 · versions 8.1.20, 8.2.11]

Explain the change in-app, restore the most-missed option, or offer a setting for the old behaviour.

"Disappointed – I'm really disappointed with the new update that you can no longer select to look at your calendar as a monthly layout. Now you need premium so I'm no longer using this app" (2★, GB)

4. Ship the most requested feature [Feature requests · 6 reviews · avg severity 2.0/3 · versions 8.0.30, 8.0.71]

Read the quotes below for the exact request; consider a public roadmap.

"Don't like update – I don't like the update where you took away the date for the inbox, instead of saying the date for example "March 24th", now you made it say "next Friday/Monday" (next day of week" which is confusing and I need to visual" (2★, CA)

5. Speed up loading [Performance · 4 reviews · avg severity 2.1/3 · versions 8.0.10, 8.2.30]

Profile cold start and the slowest screens on older devices; cache content.

"Bugs – Been using for several years and enjoyed it very much. However recent updates are coming out with many bugs and the app became more slower. Will be looking for other alternatives." (2★, CA)

6. Make trials and renewals transparent [Pricing / subscription · 4 reviews · avg severity 2.0/3 · versions 8.2.22, 8.0.40]

Show the renewal date and price before the trial ends; link to cancellation. Surprise charges drive

1-star reviews and refunds.

“great, but occasionally shady – i recommended this app to my mom and we’ve both been using it for forever, but we both had an issue where we did the free trial and were charged the full amount immediately (so not a fluke). besides that, rea” (4★, US)

7. Stop data / progress loss [Bugs · 4 reviews · avg severity 1.8/3 · versions 8.2.12, 8.2.30]

Reproduce sync and restore paths; add server-side backup and a visible "restore" option.

“Syncing getting worse – TickTick is now in the stage of its development that seems to befall almost every app. The developers are concerned with cramming in every new feature they can think of. In doing so, they overlook how well the core f” (3★, US)

8. Fix features broken by the latest update [Bugs · 3 reviews · avg severity 2.3/3 · versions 8.2.20, 8.2.11]

Add regression tests for the features users name in these reviews before the next release.

“Some bugs – I use this app every day for almost 4 years. With the latest update, it’s very difficult to reorder tasks without it being merged into another task. I really need the right order, so when it’s merging together (that is not suppo” (4★, US)

Method: the most recent public App Store reviews across up to 6 storefronts, collected via a third-party Apify scraper, plus the iTunes Lookup API. Reviewer names are not included. Each review was classified by TypeSafe Jev AI (7 complaint categories, 18 specific issues, severity 0-3); fixes are the specific issues ranked by number of complaining reviews × average severity. Advice lines are generic starting points; the quotes are the evidence. AI can misclassify: check the quotes. Not affiliated with Apple. Reply within 7 days for one free clarification.