

20 ready replies to your latest negative reviews - Todoist: To Do List & Calendar

Generated 2026-10-21 from the most recent public reviews. Paste each reply under its review in Google Play Console; edit details before posting.

#1 · 1★ · 2026-10-20

"its a hacking tool, means ure being hacked. I hav Uninstaller this app bit it refuses to do so. trying new antivirus again n again"

Reply: Thank you for taking the time to share your concerns. We understand you are worried about security and are having trouble uninstalling the app. Todoist is a task management tool and does not access your device in the way you describe. If the app will not uninstall, please reach out via the contact option in the app so we can look into what is happening on your device and help you resolve it. The Todoist team

#2 · 2★ · 2026-10-16

"I specifically downloaded this app because it was listed by Google as an app that would allow me to set up reminders that are location based and yes, technically this app does have that feature... of course it is only included in the pro version. so...."

Reply: Thanks for your feedback, and we are sorry the location-based reminders did not meet your expectations. You are right that this feature is part of the Pro plan, and we understand the frustration of discovering that only after downloading the app. We appreciate you pointing out where the listing could be clearer. If you have questions about what each plan includes, please reach out via the contact option in the app. The Todoist team

#3 · 1★ · 2026-10-15

"20 times I've tried to add a task that includes the word, "Christmas" and every time the app sends my task to the in box BUT every single time it automatically EXCLUDES the word CHRISTMAS! What kind of Demonic algorithm is this?????"

Reply: We appreciate you reporting this, and we understand how frustrating it is when a task keeps dropping the word Christmas. That is not expected behavior, and we would like to look into it. Please contact us via the contact option in the app with the exact task text you are entering so we can investigate what is causing the word to be removed. The Todoist team

#4 · 1★ · 2026-10-15

"this app is useless to me and now I can't even delete the account because I can't leave a team that i created by mistake and i don't even want to be a part of it. just delete my account please.!!!"

Reply: Thank you for writing in, and we are sorry you are stuck being unable to leave a team you created by mistake and cannot delete your account. We understand how frustrating that is. Account and team removal can depend on your role and settings, so please reach out via the contact option in the app so we can review your situation and help you delete the account. The Todoist team

#5 · 1★ · 2026-10-13

"Latest update has rendered the widget (my primary reason for the app being on my phone at all) unreadable, and added an unnecessary extra button press to assign a time to a task. I am a bought in, long term user. Please stop "improving" your app."

Reply: Thank you for your long-term support, and we are sorry the latest update made the widget unreadable and added an extra step when assigning a time to a task. We hear your concern that these changes slow you down rather than help. Please contact us via the contact option in the app and describe what you are seeing on the widget so we can look into it. The Todoist team

#6 · 2★ · 2026-10-13

"Great app except for cap you at a maximum amount of things you can add to your lists. Doesn't that defeat the purpose?"

Reply: Thanks for the kind words about the app, and we are sorry the limit on items you can add to your lists is getting in the way. We understand how that can feel like it defeats the purpose of a task manager. We would like to understand which limit you are hitting. Please reach out via the contact option in the app so we can take a closer look at your account. The Todoist team

#7 · 2★ · 2026-10-09

"Removing everything but priority from the add task means a bunch more taps which slows creating tasks down. I want to be able to do it quickly and easily. Why actively make one of the main things harder to do?"

Reply: We appreciate this feedback, and we are sorry that removing everything but priority from the add task screen means more taps and slower task creation for you. We understand speed matters for a core action like adding a task. Please contact us via the contact option in the app and tell us which fields you rely on most so we can better understand your workflow. The Todoist team

#8 · 2★ · 2026-10-08

"Unfortunately, this is yet another product that implements changes that cause users to spend even more time on it to accomplish the same tasks as before."

Reply: Thank you for sharing this, and we are sorry the recent changes make you spend more time on the app to accomplish the same tasks as before. We understand that feeling and take it seriously. Please reach out via the contact option in the app and let us know which specific actions now take longer, so we can look into where the extra steps are coming from. The Todoist team

#9 · 1★ · 2026-10-06

"Worked well for a few days, I even purchased the annual subscription. But since past few weeks, the voice feature has no longer been working - it clearly recognizes the increase in voice, but it does not create a task no matter what I say"

Reply: Thank you for subscribing, and we are sorry the voice feature stopped creating tasks even though it clearly recognizes your speech. That is frustrating, especially after it worked well at first. Please contact us via the contact option in the app with details about your device and what you say, so we can investigate why the task is not being added. The Todoist team

#10 · 2★ · 2026-10-05

"I love this app and the website, I gave it a 2 because you can no longer uncheck an accidentally completed item and to fix it you have to make a new one or move the repeated task back to today creating an inaccurate activity history."

Reply: Thanks for the honest feedback, and we are sorry you can no longer uncheck an accidentally completed item, forcing you to recreate it or move a repeated task back to today and skew your activity history. We understand how annoying that is. Please reach out via the contact option in the app and tell us where you are trying to uncheck the item so we can look into it. The Todoist team

#11 · 2★ · 2026-09-26

"not what I expected"

Reply: Thanks for taking the time to share your feedback. We hear that Todoist hasn't matched what you were hoping for, and we'd like to understand more about which parts felt off so we can point you in the right direction. If you're willing, please reach out via the contact option in the app and describe what you expected. The Todoist team

#12 · 1★ · 2026-09-25

"useless , no reminder at the specific date of the work"

Reply: Thank you for your review, and we're sorry reminders aren't firing when you need them. Missing a task at its specific date defeats the purpose of the app, and we understand how frustrating that is. Reminder behavior can depend on your device settings, so please reach out via the contact option in the app so we can look into your setup. The Todoist team

#13 · 1★ · 2026-09-21

“either it's too confusing or they changed something. i missed a critical reminder which cost me \$2,000”

Reply: We appreciate you writing in, and we're sorry to hear a critical reminder was missed. Losing something important because a notification didn't arrive is a serious concern, and we don't take it lightly. To help us understand what happened on your device, please contact us via the contact option in the app with the details of that task. The Todoist team

#14 · 2★ · 2026-09-19

“basic functions not for me, maybe paid”

Reply: Thanks for your honest feedback. It sounds like the free version's basic functions didn't cover what you needed, and you're wondering whether the paid plan would. We'd rather help you check that before you decide anything, so feel free to reach out via the contact option in the app and tell us which features matter most to you. The Todoist team

#15 · 2★ · 2026-09-17

“I've been using Grok with TickTick, but Grok's been throttling my requests. AI told me that if I used Todoist, you have your own built-in AI now, but as long as I pay for Pro. I paid for Pro, and it's not there. I told AI that, and it said, “Oh, you can only use that feature if you use it on a computer.””

Reply: Thank you for the detailed note, and we're sorry for the confusion around the AI feature after you paid for Pro. Being told one thing and finding another is genuinely frustrating. Availability can vary by platform, and we'd like to clarify what applies to your account, so please contact us via the contact option in the app. The Todoist team

#16 · 2★ · 2026-09-16

“you should make it more aesthetic and colour full”

Reply: Thanks for the suggestion about making the app more aesthetic and colorful. We understand that visual design matters for how enjoyable a task manager feels day to day, and your preference is noted. Feedback like this helps shape future improvements, so if you have specific screens or colors in mind, share them with us via the contact option in the app. The Todoist team

#17 · 2★ · 2026-09-07

“Many cool features but missed important things because notification did not work. So, not really useable if you can't trust it. Basic things should work.”

Reply: We're sorry to hear notifications didn't work and that you missed important things as a result. You're right that basic reliability is what makes a task app trustworthy, and we understand why that shook your confidence. Please reach out via the contact option in the app so we can check your notification settings and device configuration. The Todoist team

#18 · 1★ · 2026-09-04

“can't even register with a google account. app doesn't respond on my samsung s10 lite”

Reply: Thanks for reporting this, and we're sorry signing up with a Google account didn't work on your Samsung S10 Lite. An unresponsive app during registration blocks you from even starting, which is understandably annoying. Please contact us via the contact option in the app with what you see on screen so we can investigate further. The Todoist team

#19 · 1★ · 2026-09-02

"I installed it, checked the UI, and tested some features. Overall, it looked pretty good. However, I then tried to delete my account and ran into a basic but frustrating issue. I was asked to set a password because I had signed up with Google, but every password I entered failed validation without any explanation. Eventually, I was kicked out of the profile settings and my account was locked(I CAN'T RESET PASS). These are critical user-facing functions, so bugs like this are quite disappointing."

Reply: Thank you for the thorough report, and we're sorry the account deletion process failed you. Being asked to set a password that never validates, then getting locked out, is a frustrating experience we don't want anyone to have. Please reach out via the contact option in the app so we can help you regain access and complete the deletion. The Todoist team

#20 · 2★ · 2026-08-29

"Impossible to delete your account."

Reply: We're sorry to hear deleting your account has been impossible. Closing an account should be straightforward, and we understand how discouraging it is when that path is blocked. Please contact us via the contact option in the app so we can assist you directly with the deletion request and sort out what's getting in the way. The Todoist team

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