

App Store complaint report

Reddit · REDDIT, INC. · current version 2026.42.1

Generated 2026-10-23 from the 300 most recent public App Store reviews across 3 storefronts (2026-08-11 to 2026-10-22).

Metric	Value
Reviews analysed	300 (300 classified by AI)
Average stars (these reviews)	2.05
Reviews with a complaint	128 (43%)
Storefronts	GB 150, CA 100, US 50
All-time App Store rating (US)	4.76 from 3,510,923 ratings

Complaint categories

Category	Reviews	Avg severity (0-3)	Most affected versions
Bugs	66	2.4	2026.39.0 (13), 2026.40.0 (11), 2026.41.0 (7)
UX / design	66	2.2	2026.39.0 (14), 2026.42.0 (9), 2026.37.0 (8)
Feature requests	43	2.2	2026.37.0 (9), 2026.41.0 (6), 2026.40.0 (6)
Ads	21	2.4	2026.36.0 (4), 2026.39.0 (3), 2026.41.0 (3)
Crashes / freezes	14	2.7	2026.41.0 (2), 2026.39.0 (2), 2026.37.0 (2)
Performance	14	2.5	2026.39.0 (3), 2026.41.0 (2), 2026.38.0 (2)
Pricing / subscription	2	2.1	2026.39.0 (1), 2026.38.0 (1)

Trend by version (newest first)

Version	Reviews	Avg stars	Complaint share
2026.42.1	18	1.6	17%
2026.42.0	26	2.7	46%
2026.41.0	40	1.9	32%
2026.40.0	36	1.8	47%
2026.39.0	32	1.8	62%
2026.38.0	27	2.2	41%
2026.37.0	36	1.9	42%
2026.36.0	21	1.7	43%

Representative quotes

Bugs

“Doesn’t Work – This app literally doesn’t work, but forces me to use it when I go on Reddit through safari... horrible. Fix this bugged app” (1★, v2026.42.1, US, 2026-10-21)

"App is complete garbage, no options, broken – Edit: Now in order to force people to use their garbage app, they block you from using a browser. It pops up and blocks you from reading the page. Absolutely infuriating. Reddit is terrible. Original review: You'r" (1★, v2026.41.0, US, 2026-10-20)

UX / design

"Regressit – The absolute audacity required to strip away markdown capabilities on mobile while concurrently failing to provide a fundamental quote function in your replacement editor is truly breathtaking. To call this a failure of engineering would be too gen" (1★, v2026.39.0, CA, 2026-09-30)

"Stop changing the UI – Did all the designers pop out the womb 2 minutes ago? Every update for the past few years has made it look worse and you've done it again So unbelievably unfriendly which is the complete opposite of a properly functioning UI. Change it " (1★, v2026.35.0, GB, 2026-09-02)

Feature requests

"ADD KEYWORDS FEATURE – The platform already has policies against harmful content, but those protections aren't enough when recommendation systems repeatedly expose users to content they've actively blocked or indicated they don't want to see." (1★, v2026.36.0, CA, 2026-09-13)

"Algorithm has made my feed boring – Lately I have noticed that although I subscribe to tons of different subreddits, I only get posts from like 1-2 different communities on my home page. It has gotten to the point where it will be like 7 posts in a row from th" (1★, v2026.37.0, CA, 2026-09-17)

Ads

"Bad design – Its design is so frustrating: rarely shows you posts from groups you are actually a member of, constantly shows ads or random other groups instead of then when you post, it says "rate limit exceeded try again in 6 minutes" So yeah. Uninstalled" (1★, v2026.40.0, GB, 2026-10-07)

"Updates – - No markdown mode options anymore. - App interface elements often interfere with being able to type/edit/select. - Asks more than once if it can send me notifications or do x/y/z when I've already declined. - More ads. (We all knew this was coming" (1★, v2026.42.0, US, 2026-10-21)

Crashes / freezes

"worse and worse – How has this app gotten to the state it's in? Every other post freezes up or crashes. Adverts are plastered more and more in every single corner of the app. Trying to scroll past an ad? That registers as a click. Now that the add is open and " (1★, v2026.39.0, GB, 2026-10-05)

"Unskippable pop ups – I've been using Reddit for years and have previously used the app, but because I don't get on often and am already fighting for storage space on my phone, I deleted the app so I could just use it in browser. Well, the problem is that I " (2★, v2026.42.0, US, 2026-10-20)

Performance

"Ahh – Very laggy couldn't get on it bad experience" (1★, v2026.32.2, GB, 2026-08-16)

"The worst! – Crashes all the time and never seems to work" (1★, v2026.41.0, GB, 2026-10-16)

Pricing / subscription

"Was great – with Apollo for Reddit, & Narwhal. Reddit likes to cripple them, but lick bots. I'll still pay for Reddit Premium as I use iOS & Android; Narwhal is only on iOS." (3★, v2026.38.0, CA, 2026-09-27)

The 10 most important fixes

1. Soften the redesign backlash [UX / design · 58 reviews · avg severity 2.3/3 · versions 2026.39.0, 2026.41.0]
Explain the change in-app, restore the most-missed option, or offer a setting for the old behaviour.
"Each new version – Gets worse and worse" (2★, GB)

2. Improve content quality [Feature requests · 42 reviews · avg severity 2.3/3 · versions 2026.40.0, 2026.36.0]
Review the content areas users name; add a "report a problem" button on content.
"Mute broken, too many suggested subs – The mute subreddit feature is non-functional for me. The majority of my feed is suggested content and there is no way to disable the suggestions. I see on average 10-20 suggested posts for every 1 from" (1★, US)

3. Simplify navigation [UX / design · 17 reviews · avg severity 2.1/3 · versions 2026.39.0, 2026.36.0]
Run a quick usability test on the screens users mention; remove extra taps and pop-ups.
"Annoying – Edit: came crawling back to make my (first!) post asking a question — immediately removed because of title formatting! Title formatting! Erm actually you have to write [question] in

the title for a question — can't you tell becau" (1★, CA)

4. Fix login / account access [Bugs · 13 reviews · avg severity 2.5/3 · versions 2026.33.0, 2026.40.0]

Audit the sign-in flow (SSO, password reset, verification emails) on the latest version; add clear error messages.

"Can't log into account – For some reason I was booted from my account, haven't received a reason why, when I try to log on it says "incorrect email or password" despite inputting the exact email and password I use for Reddit. And for some w" (5★, CA)

5. Reduce ad frequency and length [Ads · 13 reviews · avg severity 2.5/3 · versions 2026.33.0, 2026.36.0]

Cap ads per session, avoid unskippable video, and never show ads in the middle of a core task.

"Go out, touch the grass – Ive come to the realisation that reddit is just as bad as every other platform- about 20% of my feed is advertising (mostly about ai or whatever clickbait there currently is(last year was nfts i believe)) with 10% " (1★, GB)

6. Ship the most requested feature [Feature requests · 14 reviews · avg severity 2.1/3 · versions 2026.37.0, 2026.39.0]

Read the quotes below for the exact request; consider a public roadmap.

"Stop Refreshing! – Can you please allow us to turn off the refreshing when I leave my phone for one minute. I shouldn't have to keep scrolling all the time. It only makes me want to uninstall the app and move on." (2★, GB)

7. Fix features broken by the latest update [Bugs · 8 reviews · avg severity 2.2/3 · versions 2026.39.0, 2026.41.0]

Add regression tests for the features users name in these reviews before the next release.

"Broken on iPad – It's astonishing how long this app has been broken on the iPad — I've been waiting months for a fix but every new update still leaves continuous scrolling broken. Tapping the home button twice reloads your feed and fixes t" (3★, CA)

8. Fix in-use crashes and freezes [Crashes / freezes · 6 reviews · avg severity 2.6/3 · versions 2026.39.0, 2026.38.0]

Match quoted actions to crash reports; ship a hotfix for the top stack trace.

"I DONT WANT YOUR APP – You broke your mobile site, so it FREEZES my browser and refuses to even let me refresh. Predatory people so that their app can steal personal data from other open apps. There's no other reason for this. YES, I BLOCK" (1★, CA)

9. Stop data / progress loss [Bugs · 7 reviews · avg severity 2.0/3 · versions 2026.40.0, 2026.41.0]

Reproduce sync and restore paths; add server-side backup and a visible "restore" option.

"Frustrated again – I have lost my avatar on my profile it is green. So I am not seeing any messages come through on my images. I have cleared deleted reinstalled but to no avail. Please help. It has deleted my recent post . Sorry this post " (1★, GB)

10. Speed up loading [Performance · 5 reviews · avg severity 2.6/3 · versions 2026.39.0, 2026.32.0]

Profile cold start and the slowest screens on older devices; cache content.

"Latest 2 updates are the worse – You should stop vibecoding your app guys instead of optimising it you made its slow startup and now the menus are horribly slow to load it was fast loading before the latest 2 recent updates, maybe you should " (1★, GB)

Method: the most recent public App Store reviews across up to 6 storefronts, collected via a third-party Apify scraper, plus the iTunes Lookup API. Reviewer names are not included. Each review was classified by TypeSafe Jev AI (7 complaint categories, 18 specific issues, severity 0-3); fixes are the specific issues ranked by number of complaining reviews × average severity. Advice lines are generic starting points; the quotes are the evidence. AI can misclassify: check the quotes. Not affiliated with Apple. Reply within 7 days for one free clarification.