

App Store complaint report

LinkedIn: Community & Network · LinkedIn Corporation · current version 9.1.583

Generated 2026-10-24 from the 300 most recent public App Store reviews across 15 storefronts (2026-09-26 to 2026-10-22).

Metric	Value
Reviews analysed	300 (300 classified by AI)
Average stars (these reviews)	1.58
Reviews with a complaint	225 (75%)
Storefronts	US 122, GB 33, IN 28, DE 25, FR 17, BR 16, CA 14, IT 10
All-time App Store rating (US)	4.77 from 645,128 ratings

Complaint categories

Category	Reviews	Avg severity (0-3)	Most affected versions
Bugs	164	2.5	9.1.581 (31), 9.1.577 (29), 9.1.579 (27)
UX / design	66	2.3	9.1.579 (15), 9.1.577 (13), 9.1.581 (12)
Feature requests	53	2.1	9.1.581 (11), 9.1.579 (9), 9.1.577 (6)
Pricing / subscription	39	2.3	9.1.581 (11), 9.1.579 (10), 9.1.576 (6)
Crashes / freezes	32	2.8	9.1.577 (7), 9.1.579 (6), 9.1.578 (5)
Performance	26	2.5	9.1.577 (6), 9.1.576 (5), 9.1.579 (4)
Ads	11	2.3	9.1.581 (2), 9.1.579 (2), 9.1.578 (2)

Trend by version (newest first)

Version	Reviews	Avg stars	Complaint share
9.1.583	14	1.7	71%
9.1.582	31	2.0	61%
9.1.581	59	1.6	81%
9.1.580	22	1.5	77%
9.1.579	55	1.7	80%
9.1.578	22	1.7	68%
9.1.577	46	1.5	72%
9.1.576	37	1.2	76%

Representative quotes

Bugs

“Buggy and stupid sign in logic – I have been using this app for years now and recently the app had become so buggy its pointless to use it, it doesn’t work with wifi, i deleted it and downloaded it again only to unable to login again because it asks for confir” (1★, v9.1.577, GB, 2026-10-04)

“Problemi App non funzionante disabilitata – È da un mese che ho richiesto assistenza per un bug che mi ha disabilitato l’app. Ancora non riesco accedere dall’app.” (1★, v9.1.576, IT, 2026-09-30)

UX / design

“...LinkedIn app to validate the login” while trying to login to the LinkedIn App. I cannot use it anymore because of this terrible login design. On such an app, this is just a disaster and has to be

intentional. I will stick to the web version. If you don't need" (1★, v9.1.576, FR, 2026-09-30)

"Broken – Never seen a more broken interface 5 minutes if proving I'm human just for it to never for pass that screen is pretty bad for an app please fix would live to use the app just not spend 5 minutes to prove I'm human for it to break" (1★, v9.1.576, US, 2026-09-30)

Feature requests

"Can't Change Images After Posting – The fact that you cannot swap or update media (photos, videos, or documents) once a post is live is incredibly frustrating for a professional platform. Your only option is to delete the entire post, completely destroying all" (1★, v9.1.577, AU, 2026-10-02)

"What happened to job search? – Why did you change the job search feature? I use to be able to sort by most recent since I check daily while job searching. Now it's only the option of last 24 hours, but it's pulling in a ton of jobs not even related to my searc" (1★, v9.1.575, US, 2026-09-28)

Pricing / subscription

"...somehow their billing system NEVER has an error. They've happily charged me for TWO MONTHS while denying me access to the service I'm paying for. Funny how everything fails except taking my money." (1★, v9.1.576, CA, 2026-10-01)

"You pay for it but it doesn't work – Here's the scenario: you are looking for a new job, let's say you've been laid off and every dollar matters. You save money where you can, including by keeping your current phone going rather than paying Apple hundreds for " (1★, v9.1.411, AU, 2026-10-02)

Crashes / freezes

"Awful in every way – First of all LinkedIn has become an even more cringey version of Facebook. It's also a popularity contest and it makes me sick. Second, the app itself is a mess. I can't update my personal info without it crashing and resetting. If I'm i" (1★, v9.1.575, US, 2026-09-26)

"Easy Apply Crash – The app closes itself when I click to easy apply button for job applications" (1★, v9.1.578, DE, 2026-10-06)

Performance

"Battery consumption is higher – Hi Team, i understand that from recent days the app battery consumption is comparatively very high, so please have a look at this" (3★, v9.1.581, IN, 2026-10-14)

"Unusable – App is utter trash. After one minute of use, a "network offline" message appears and the app freezes. Has been like this for months. And, no, I will not delete and reinstall every time this happens. FIX IT." (1★, v9.1.581, GB, 2026-10-17)

Ads

"Ads Ads Ads – This app has become full of useless information. I'm not sure how my algorithm changed when I've primarily used LinkedIn for job searching, professional networking, and staying current in the healthcare field. I rarely see posts from people in my" (1★, v9.1.577, US, 2026-10-05)

"\$40 for premium? – For what? Jobs being posted and reposted for 9 months collecting hundreds of applications and hiring no one? Or the thousands of self-congratualting posts, ads and AI slop?" (1★, v9.1.578, US, 2026-10-05)

The 10 most important fixes

1. Fix login / account access [Bugs · 82 reviews · avg severity 2.7/3 · versions 9.1.576, 9.1.577]

Audit the sign-in flow (SSO, password reset, verification emails) on the latest version; add clear error messages.

"Loophole – after i have deleted the mobile app (for security concerns) now i cannot sign in using email verification. Like come on, i want to sign in to my account using PC i get the message to verify using smartphone, now trying to login" (1★, DE)

2. Answer support requests [Bugs · 40 reviews · avg severity 2.6/3 · versions 9.1.579, 9.1.576]

Add an in-app contact option and reply to these App Store reviews; Apple lets developers respond publicly.

"...wrong...it mentions things that absolutely DO NOT apply to my review so guessing it is also done by Ai...again no human interaction/help in the matter...just blows my mind that people like the app...I am most definitely not one of them & will be " (1★, US)

3. Improve content quality [Feature requests · 43 reviews · avg severity 2.2/3 · versions 9.1.579, 9.1.578]

Review the content areas users name; add a "report a problem" button on content.

"Only see promoted content – Tracking links? Games or puzzles? Seriously? Some bug? I scroll and only see promoted posts. Very strange. Unusable. Deleting." (1★, JP)

4. Soften the redesign backlash [UX / design · 39 reviews · avg severity 2.2/3 · versions 9.1.579, 9.1.582]

Explain the change in-app, restore the most-missed option, or offer a setting for the old behaviour.

"Every single update - sucks - It looks like the quality of engineering and UX design has significantly declined. Nearly every update over the past 3 years has made the experience worse — both in functionality and interface. At this point, " (2★, PL)

5. Fix in-use crashes and freezes [Crashes / freezes · 27 reviews · avg severity 2.7/3 · versions 9.1.579, 9.1.577]

Match quoted actions to crash reports; ship a hotfix for the top stack trace.

"App is crashing today – One click on easy apply and the app closes" (1★, IN)

6. Ship the most requested feature [Feature requests · 24 reviews · avg severity 2.0/3 · versions 9.1.582, 9.1.576]

Read the quotes below for the exact request; consider a public roadmap.

"Bring back job filters, not AI – Please bring back the option to filter jobs by income range, company, etc. This new AI only job search is horrible, even when you put all the info in the search box such as income minimum. At least be like A" (1★, US)

7. Justify or adjust the price [Pricing / subscription · 20 reviews · avg severity 2.4/3 · versions 9.1.581, 9.1.579]

Test a cheaper tier, annual discount or one-time purchase; show what paid users get.

"Declining pro value – Higher prices, declining professional value LinkedIn has become a disappointing platform: too much self-promotional rubbish, too little useful professional content and too many poor or irrelevant job offers. Worthwhil" (3★, PL)

8. Simplify navigation [UX / design · 20 reviews · avg severity 2.3/3 · versions 9.1.582, 9.1.577]

Run a quick usability test on the screens users mention; remove extra taps and pop-ups.

"Worst – The worst app ever. Don't understand it can't find my saved jobs. Super confusing. Why can't it just be like indeed but legit?? Stupid app. I don't make reviews on apps but this will tell you that it's the worst. Literally all becau" (1★, US)

9. Fix notifications [Bugs · 22 reviews · avg severity 2.1/3 · versions 9.1.581, 9.1.579]

Check notification delivery and let users control frequency in settings.

"Notification War – Any app that requires you to dig into a bunch of settings to turn off notifications, and still gives notifications sometimes anyways when everything is off, gets zero stars." (1★, US)

10. Stop data / progress loss [Bugs · 20 reviews · avg severity 2.3/3 · versions 9.1.577, 9.1.581]

Reproduce sync and restore paths; add server-side backup and a visible "restore" option.

"...navigate to the content within the app, scrapping anything you may have been working on, which was probably a job app. I've lost progress on countless applications because, after filling out dozens upon dozens in a day, you occasionally fo" (1★, US)

Method: the most recent public App Store reviews across up to 15 storefronts, from Apple's public customer-reviews feed (a third-party scraper as backup), plus the iTunes Lookup API. Reviewer names are not included. Each review was classified by TypeSafe Jev AI (7 complaint categories, 18 specific issues, severity 0-3); fixes are the specific issues ranked by number of complaining reviews × average severity. Advice lines are generic starting points; the quotes are the evidence. AI can misclassify: check the quotes. Not affiliated with Apple. Reply within 7 days for one free clarification.