

App Store complaint report

Indeed Job Search · Indeed Inc. · current version 331.0.0

Generated 2026-10-24 from the 300 most recent public App Store reviews across 14 storefronts (2026-09-27 to 2026-10-22).

Metric	Value
Reviews analysed	300 (300 classified by AI)
Average stars (these reviews)	2.34
Reviews with a complaint	124 (41%)
Storefronts	US 167, GB 29, JP 24, FR 15, CA 15, BR 11, IT 9, DE 7
All-time App Store rating (US)	4.79 from 4,097,101 ratings

Complaint categories

Category	Reviews	Avg severity (0-3)	Most affected versions
Bugs	95	2.2	330.0.0 (30), 328.0.0 (26), 329.0.0 (25)
Feature requests	59	2.1	330.0.0 (20), 328.0.0 (19), 329.0.0 (11)
UX / design	28	2.1	329.0.0 (8), 330.0.0 (7), 328.0.0 (7)
Performance	10	2.5	328.0.0 (5), 330.0.0 (3), 329.0.0 (2)
Crashes / freezes	5	2.3	330.0.0 (2), 329.0.0 (1), 328.0.0 (1)
Pricing / subscription	3	2.1	329.0.0 (2), 328.0.0 (1)
Ads	3	2.7	328.0.0 (2), 329.0.0 (1)

Trend by version (newest first)

Version	Reviews	Avg stars	Complaint share
331.0.0	25	2.4	44%
330.0.0	95	2.3	41%
329.0.0	78	2.5	42%
328.0.0	82	2.2	40%
327.0.0	20	2.2	40%

Representative quotes

Bugs

“Good app only one main issue – I’m not sure whether this issue is due to the employers who made the applications or if it is due to the people who sort jobs on indeeds side but no matter what I put in the search bar or what I put in the filter it will never gi” (3★, v330.0.0, US, 2026-10-15)

“Still pretty buggy – I appreciate the app, but it’s had the same issues for years. Like not being able to hide certain jobs or keywords even though it claims to be able to do that and I’ve reset it many times. And it does this weird thing where if I search in” (3★, v328.0.0, US, 2026-09-30)

Feature requests

“I really dislike the new job-filtering/recommendation feature. – I really dislike the new job-filtering/recommendation feature. Indeed seems to be deciding which jobs it thinks I should see instead of simply letting me search the job market myself. I use diff” (2★, v329.0.0, US, 2026-10-06)

“Great but Blinding Interface – I like the app but PLEASE ADD A DARK MODE. This is one of the only apps that have an only-white UI” (4★, v329.0.0, US, 2026-10-05)

UX / design

“Универсальный – это такой инструмент, который способен выполнять все задачи, которые только можно придумать. AI – это универсальный инструмент. Web – это универсальный инструмент.” (1★, v329.0.0, JP, 2026-10-08)

“...in zoekopdracht. Standaard een bepaalde afstand instellen kan ook niet. Je krijg zoveel onzinnige niet gerelateerde vacatures ver uit de buurt. Krijgt alle vacatures 10 te zien dus scrollen is gewoon door alle vacatures maar dan 10 keer dubbel” (1★, v330.0.0, NL, 2026-10-15)

Performance

"Sucks!!! - I hate indeed it doesn't work and they are slow on it" (1★, v328.0.0, US, 2026-09-29)

"so bad its funny - a hilariously bad job hunting app, set it to entry level? enjoy seeing jobs as a structural engineer or a literal SURGEON. entry level. the filters do absolutely nothing and its 80-90% ghost positions that don't actually exist or haven't exi" (1★, v328.0.0, US, 2026-09-28)

Crashes / freezes

"Not so great - Constantly freezes. Tries too hard to give only jobs on your resume." (3★, v328.0.0, US, 2026-09-29)

“Bugs – Die App oder dessen Jobangebote lassen sich rund 80% der Zeit nicht öffnen.” (2★, v330.0.0, DE, 2026-10-19)

Pricing / subscription

"Indeed – Not letting download the app with out paying for it I don't get why it's trying to charge me me for a app that is for free." (2★, v329.0.0, US, 2026-10-05)

"Dodgy - Even though i closed they still charging , you can't close you must try again and again till you could they charge you more dodgyyyy" (1★, v328.0.0, AU, 2026-10-03)

Ads

"HORRIBLE - This app used to be great now it sucks so bad can't even find jobs because it's trashed with ai and advertising. I get recommended jobs that I'm nowhere near qualified for. HORRIBLE JOB SEARCHING APP ID HAVE BETTER LUCK SENDING APPLICATIONS THROUGH " (1★, v328.0.0, US, 2026-09-28)

"Inutile - J'arrête pas de postuler tous les jours, mais rien à faire, il sert vraiment à rien cette appli très déçu ça m'envoie des annonces des pubs des mails toute la journée. Je postule pour la finale avoir aucune réponse positive." (1★, v329.0.0, FR, 2026-10-05)

The 10 most important fixes

1. Improve content quality [Feature requests · 100 reviews · avg severity 2.2/3 · versions 330.0.0, 329.0.0]

Review the content areas users name: add a "report a problem" button on content.

“...limited number of job listings, significantly restricting employment opportunities. Overall, the platform lacks the search accuracy, variety, and effectiveness necessary to help job seekers secure gainful employment. Improvements to search” (1★, US)

2. Soften the redesign backlash [UX / design · 17 reviews · avg severity 2.3/3 · versions 330.0.0, 328.0.0]

Explain the change in-app, restore the most-missed option, or offer a setting for the old behaviour.

"Simple app but it's useless – Where do I even begin. It's simple app design so everything is easy to find that's my only PRO Cons: I don't know why you guys introduced the "not interested" in a job option and you physically say you won't " (2★, US)

3. Fix notifications [Bugs · 17 reviews · avg severity 2.0/3 · versions 329.0.0, 328.0.0]

Check notification delivery and let users control frequency in settings.

"Garbage app – Filters never work. Pushes Ai features. Pushes irrelevant jobs constantly." (2★, US)

4. Simplify navigation [UX / design · 15 reviews · avg severity 2.3/3 · versions 331.0.0, 328.0.0]

Run a quick usability test on the screens users mention; remove extra taps and pop-ups.

"Love Hate - I love this app because it is supposed help you find jobs and it does that well, I hate this app because it doesn't work well and it's very easy to get stuck on a screen where you can't exit or leave it or go back or anything an" (2★, US)

5. Answer support requests [Bugs · 13 reviews · avg severity 2.4/3 · versions 330.0.0, 329.0.0]

Add an in-app contact option and reply to these App Store reviews; Apple lets developers respond publicly.

"Waste of time – Front 100% , 60 jobs and only get automated responses. Completely and utterly useless" (1★, GB)

6. Ship the most requested feature [Feature requests · 11 reviews · avg severity 1.8/3 · versions 330.0.0, 329.0.0]

Read the quotes below for the exact request; consider a public roadmap.

"English language – Good app, but it could be more helpful for non-Dutch speakers in the Netherlands. Please consider adding an English language option to make job searching easier and help more people find employment. Thank you!" (2★, NL)

7. Fix login / account access [Bugs · 7 reviews · avg severity 2.6/3 · versions 330.0.0, 329.0.0]

Audit the sign-in flow (SSO, password reset, verification emails) on the latest version; add clear error messages.

"IDK – To think I e wasted two weeks on this app trying to find a job when it wasn't me or my resume but a glitch that I cannot fix but I can log in and out with the email I use just employers can't send responses to a nonexistent email on m" (2★, US)

8. Speed up loading [Performance · 4 reviews · avg severity 2.4/3 · versions 328.0.0, 329.0.0]

Profile cold start and the slowest screens on older devices; cache content.

"Poor UX – Only downloading the app because your website is consistently slow or does not load. If you don't want us to use your products, get rid of it." (2★, US)

9. Stop data / progress loss [Bugs · 4 reviews · avg severity 2.3/3 · versions 327.0.0, 329.0.0]

Reproduce sync and restore paths; add server-side backup and a visible "restore" option.

"I hate this app – Why does this stupid app continue to show me jobs from other states when I clearly stated I only want to see jobs from my city and state? Why do I have to continue to reset my filters EVERY time I open this dumb app?" (2★, US)

10. Reduce ad frequency and length [Ads · 3 reviews · avg severity 2.7/3 · versions 328.0.0, 329.0.0]

Cap ads per session, avoid unskippable video, and never show ads in the middle of a core task.

"Worthless (real review) – Youre better off just applying on company websites. Indeed makes no sense. They allow their app to be bombarded with the same job listings do its essentially ads everywhere. Jobs can lie on indeed, youll have no re" (1★, US)

Method: the most recent public App Store reviews across up to 15 storefronts, from Apple's public customer-reviews feed (a third-party scraper as backup), plus the iTunes Lookup API. Reviewer names are not included. Each review was classified by TypeSafe Jev AI (7 complaint categories, 18 specific issues, severity 0-3); fixes are the specific issues ranked by number of complaining reviews × average severity. Advice lines are generic starting points; the quotes are the evidence. AI can misclassify: check the quotes. Not affiliated with Apple. Reply within 7 days for one free clarification.