

App Store complaint report

Google Gemini · Google · current version 1.2026.4171302

Generated 2026-10-23 from the 300 most recent public App Store reviews across 3 storefronts (2026-10-17 to 2026-10-22).

Metric	Value
Reviews analysed	300 (300 classified by AI)
Average stars (these reviews)	4.67
Reviews with a complaint	18 (6%)
Storefronts	US 100, CA 100, GB 100
All-time App Store rating (US)	4.73 from 2,365,036 ratings

Complaint categories

Category	Reviews	Avg severity (0-3)	Most affected versions
Bugs	15	2.2	1.2026.4070303 (8), 1.2026.4171302 (7)
Feature requests	7	2.0	1.2026.4070303 (4), 1.2026.4171302 (3)
Crashes / freezes	6	2.5	1.2026.4171302 (3), 1.2026.4070303 (3)
Pricing / subscription	6	2.1	1.2026.4070303 (5), 1.2026.4171302 (1)
Performance	5	2.5	1.2026.4070303 (3), 1.2026.4171302 (2)
UX / design	2	2.5	1.2026.4171302 (1), 1.2026.4070303 (1)

Trend by version (newest first)

Version	Reviews	Avg stars	Complaint share
1.2026.4171302	51	4.2	14%
1.2026.4070303	248	4.8	4%
1.2026.3770306	1	1.0	0%

Representative quotes

Bugs

“Bad – The low usage limits the fact that you can’t have a 30 second audio track in your coded apps when you could pay for a subscription to get longer audio in bigger game engines It forgets everything your custom gem can’t rewrite the instructions even thoug” (3★, v1.2026.4171302, GB, 2026-10-21)

“Microphone bug – The microphone but has not been fixed in over a year. It keeps cutting when you speak it’s unacceptable. If it was not that i need google drive i’d choose a different product” (1★, v1.2026.4171302, CA, 2026-10-21)

Feature requests

“The app cannot retain preferences, meaning the inconvenience of repeating instructions every day – I want to use the app to learn some Chinese, but then I have to repeat the instruction on how to teach me Chinese every single day, not only that every single ti” (2★, v1.2026.4171302, CA, 2026-10-22)

"Google Gemini – I've been really pleased with Google Gemini and I've used it for the last 18 months. Yesterday it refused to draw an image for me and I had to use grok instead. It used to draw images, admittedly not very well, but it's quite frustrating not to" (5★, v1.2026.4070303, GB, 2026-10-20)

Crashes / freezes

"Annoying! – The app keeps freezing up every time I open it. I have to remove the tab and go back on the app multiple times just so I can use the app without it freezing. I'm also paying premium too." (1★, v1.2026.4070303, GB, 2026-10-19)

Pricing / subscription

Performance

UX / design

"always stuck – terrible app design you know it" (1★, v1.2026.4070303, GB, 2026-10-20)

The 10 most important fixes

1. Soften the redesign backlash [UX / design · 5 reviews · avg severity 2.2/3 · versions 1.2026.4070303, 1.2026.4171302]

Explain the change in-app, restore the most-missed option, or offer a setting for the old behaviour.

"New UI Awful No Option – Sux! Worked great since the last few updates. Now freezes. I have to use it in the browser. No option to revert back to past interface. The tech gawds, incel-like dolts have once again dumped their unwante" (1★, US)

2. Improve content quality [Feature requests · 5 reviews · avg severity 2.0/3 · versions 1.2026.4070303, 1.2026.4171302]

Review the content areas users name; add a "report a problem" button on content.

"Good but there is one problem – The app is good and all for school with helping me with things I don't understand. But for a while now it's been giving me wrong answers. For example, I used it to make a practice test and for the last questi" (3★, CA)

3. Fix crash on launch [Crashes / freezes · 4 reviews · avg severity 2.5/3 · versions 1.2026.4171302, 1.2026.4070303]

Check crash logs (Xcode Organizer / Crashlytics) for the affected version and device models first.

"Glitches – The temp that are my main use for this app don't work every time you press it crashes the app, and also when u restart it just stays black after that" (1★, GB)

4. Fix in-use crashes and freezes [Crashes / freezes · 4 reviews · avg severity 2.5/3 · versions 1.2026.4070303, 1.2026.4171302]

Match quoted actions to crash reports; ship a hotfix for the top stack trace.

"Keeps freezing – Loved this app but recently it's consistently freezing and doesn't allow you to type. Sometimes just loads a black screen. Please fix this!" (2★, GB)

5. Speed up loading [Performance · 4 reviews · avg severity 2.4/3 · versions 1.2026.4070303, 1.2026.4171302]

Profile cold start and the slowest screens on older devices; cache content.

"It's ok but needs work – It needs to be able to remember consistent details it also needs to stop the huge pay walls and also every model does have improvement but at least some consistent details I would prefer over short load times and al" (3★, GB)

6. Ease payroll pressure [Pricing / subscription · 4 reviews · avg severity 2.3/3 · versions 1.2026.4171302, 1.2026.4070303]

Keep core features usable for free users or explain clearly what is paid; show the payroll less often.

"Now uses 1.3pro with free. Huge downgrade – Delete the app - google now limits all models on free level. They don't get my data with giving me a low tier model." (1★, CA)

7. Ship the most requested feature [Feature requests · 3 reviews · avg severity 1.8/3 · versions 1.2026.4070303, 1.2026.4171302]

Read the quotes below for the exact request; consider a public roadmap.

"Bring back Pro models for free user – Bring back Pro models for free user" (3★, US)

8. Rethink usage limits [Pricing / subscription · 2 reviews · avg severity 2.8/3 · versions 1.2026.4070303, 1.2026.4171302]

Users read hard limits as a cash grab; consider softer limits or earning more through use.

"DO NOT USE OR PAY – Please read before purchasing any plan, To Google Support Team, I am writing to formally complain about the usage limits and credit depletion rates for the advanced

reasoning models. Asking just a few questions exhausts" (1★, GB)

Method: the most recent public App Store reviews across up to 6 storefronts, collected via a third-party Apify scraper, plus the iTunes Lookup API. Reviewer names are not included. Each review was classified by TypeSafe Jev AI (7 complaint categories, 18 specific issues, severity 0-3); fixes are the specific issues ranked by number of complaining reviews × average severity. Advice lines are generic starting points; the quotes are the evidence. AI can misclassify: check the quotes. Not affiliated with Apple. Reply within 7 days for one free clarification.