

App Store complaint report

CARROT Weather: Alerts & Radar · Grailr LLC · current version 6.9.2

Generated 2026-10-19 from the 500 most recent public App Store reviews across 5 storefronts (2023-03-02 to 2026-10-18).

Metric	Value
Reviews analysed	500 (500 classified by AI)
Average stars (these reviews)	3.92
Reviews with a complaint	143 (29%)
Storefronts	US 100, GB 100, CA 100, AU 100, DE 100
All-time App Store rating (US)	4.70 from 87,622 ratings

Complaint categories

Category	Reviews	Avg severity (0-3)	Most affected versions
Pricing / subscription	91	2.1	6.2.2 (14), 6.3.3 (13), 6.8.0 (11)
Bugs	64	2.2	6.8.0 (11), 6.1.3 (6), 6.2.2 (6)
Feature requests	60	2.0	6.2.2 (9), 6.8.0 (8), 6.0.3 (6)
UX / design	13	2.1	6.8.0 (4), 6.0.3 (2), 6.2.2 (1)
Crashes / freezes	7	2.6	6.9.2 (1), 6.5 (1), 6.3.3 (1)
Performance	5	2.1	6.2.2 (2), 6.5 (1), 6.3.1 (1)
Ads	4	2.0	6.7 (1), 6.0.3 (1), 6.3.3 (1)

Trend by version (newest first)

Version	Reviews	Avg stars	Complaint share
6.9.2	11	3.5	18%
6.9.1	34	3.8	24%
6.9	5	4.0	0%
6.8.0	58	3.7	34%
6.7	14	4.1	14%
6.6.1	11	4.4	18%
6.6	3	5.0	0%
6.5	31	3.7	35%

Representative quotes

Pricing / subscription

“Can’t even use watch features. – Can’t even use these watch features without a paid subscription. So sick of these companies hiding basic features under a paywall. I’ll just use ai to build my own app in a week just like I have with so many other apps. Not eve” (1★, v6.9.1, US, 2026-09-24)

“Custom notifications – The whole reason I downloaded and wanted for this app annually was the custom notifications but then again in order to use the custom notifications, you have to pay for ‘premium ultra’. I mean, when I need something else then you would p” (1★, v6.2.2, GB, 2025-07-08)

Bugs

"Premium Ultra Paywalls Broken Features (Dev Knows & Won't Fix) – Do not pay for the top-tier "Premium Ultra" subscription if you are buying it for automated Live Activities or background precipitation alerts. The entire selling point of the top subscription" (1★, v6.9.2, US, 2026-10-14)

"Better than most but needs work – I purchased the paid version of this app after my Apple weather app failed to alert me to several serious weather events. The alerts on Carrot generally work well, and the precision is fairly good (overestimates rainfall from " (4★, v6.8.0, US, 2026-09-03)

Feature requests

"Bad customer service for 10 year customer – I paid for the app, the app bundle even, at the time of purchase (as were all apps at the time) purchasing the app included all future features. Now they turned to subscription base model i have to pay more money? Fa" (1★, v6.8.0, CA, 2026-08-14)

"Feature request totally broken alerts you needlessly!!! – Ok, you go to feature request and it tries to make you add your email. I USE THE GMAIL APP BECAUSE POP3 ACCESS IS STUPID IN 2026!!!! So no, just give me the email address? No, fine, negative review t" (2★, v6.8.0, US, 2026-08-08)

UX / design

"Greedy and unreliable – First I paid for the app a few years ago because I liked the cute dialogue that the AI was given and the interface was appealing. Would I check the weather on (free) weather sites? Yes, because Carrot's are inaccurate. But still I hung " (1★, v6.1.3, GB, 2024-10-15)

"Sul – I've been really interested in CARROT Weather because of its features and customization, but the subscription system is extremely misleading. While they advertise multiple subscription tiers, they push the annual plan very aggressively and bury or comple" (2★, v6.2.2, GB, 2025-04-10)

Crashes / freezes

"Australia radar pathetic – Automattic testing failure ! Would love to see air quality but the app crashes on launch, needs a human to debug ! Cancel subscription the rain radar fails hard" (1★, v6.3.3, AU, 2026-02-08)

"Watch OS 27.01 – Die App funktioniert unter watchOS 27 nicht! Bitte dringend updaten!" (1★, v6.9.1, DE, 2026-09-29)

Performance

"Laggy AF – Why do you keep asking to upgrade to ultra. I'm still not getting current weather. Please compare yourself with AccuWeather and concentrate of the weather instead of being funny. Will it renew subscription." (1★, v6.2.2, CA, 2025-03-17)

"Licht und Schatten – Die App ist wirklich wunderschön gelungen und ist die schönste Wetter-App, die ich je hatte. Zudem lässt sie sich super optisch und auch im Hinblick auf die angezeigten Informationen und Quellen konfigurieren. Leider scheint es mir, dass d" (3★, v5.11.2, DE, 2023-08-11)

Ads

"Brilliant but overpriced – I'd love to say it's worth the price and there's no doubt the app goes an extra mile but the problem is that it's a one-trick pony that (on the "free" version spends more time bugging you to buy the upgrade than it does proving usefu" (1★, v6.7, GB, 2026-07-25)

"Advertising even after I pay – Advertising the Ultra subscription after you've already signed up for another annual subscription is outrageous." (1★, v6.8.0, DE, 2026-08-26)

The 10 most important fixes

1. Improve content quality [Feature requests · 68 reviews · avg severity 2.1/3 · versions 6.8.0, 6.1.3]

Review the content areas users name; add a "report a problem" button on content.

"Inaccurate weather – This app consistently and frequently tells me it is currently raining when there is not a drop on the ground. It also tells me there will be rain the forecast and is constantly incorrect. I can't use this app anymore fo" (1★, US)

2. Justify or adjust the price [Pricing / subscription · 62 reviews · avg severity 2.1/3 · versions 6.3.3, 6.8.0]

Test a cheaper tier, annual discount or one-time purchase; show what paid users get.

"Disappointing Accuracy — Not Worth the Price – I really wanted to like CARROT Weather. I've been using it since August, hoping it would live up to the reputation of being a better alternative to Dark Sky. Unfortunately, my experience has be" (2★, US)

3. Ease paywall pressure [Pricing / subscription · 40 reviews · avg severity 2.1/3 · versions 6.3.3, 6.2.2]

Keep core features usable for free users or explain clearly what is paid; show the paywall less often.
“Obnoxious Upsell – You’ve paid for the app, but every single time you open it to check the weather, you are harassed by an “upgrade to premium” full screen dialog that needs to be dismissed. No option to dismiss forever, because that would ” (1★, GB)

4. Soften the redesign backlash [UX / design · 22 reviews · avg severity 2.1/3 · versions 6.8.0, 6.2.1]

Explain the change in-app, restore the most-missed option, or offer a setting for the old behaviour.
“Latest update = bye bye – New layout is pure excrement. Meteoblue is free and 100% more accurate. I won’t be subscribing but I will be saving space on my handset as this is now getting deleted.” (1★, GB)

5. Fix notifications [Bugs · 16 reviews · avg severity 1.9/3 · versions 6.3.3, 6.2.2]

Check notification delivery and let users control frequency in settings.

“Love the app but... – Love this app but I don’t think it’s taking the environment Canada weather alerts properly. I have reached out over email to the team but never got a reply. I get notifications for weather alerts that are sometimes 200km” (2★, CA)

6. Ship the most requested feature [Feature requests · 14 reviews · avg severity 1.8/3 · versions 6.8.0, 6.0]

Read the quotes below for the exact request; consider a public roadmap.

“Where’s today’s Mission – I would give her 5 stars but she always is asking for more money today 7/24/2025 and no mission (to find a place in the world) I really enjoy that feature what gives, is it part of the US government cut backs? Shou” (5★, US)

7. Fix features broken by the latest update [Bugs · 9 reviews · avg severity 2.1/3 · versions 6.2.1, 6.8.0]

Add regression tests for the features users name in these reviews before the next release.

“Fix Bugs! – Top of screen on iPad home view of Dark Skies style interface cuts the temperature in half. Started with iOS 26 update and we’re at .4 and it’s still there. I’m paying for this app so it should be updated. Already subscribed to ” (3★, US)

8. Answer support requests [Bugs · 5 reviews · avg severity 2.3/3 · versions 6.3.2, 6.5]

Add an in-app contact option and reply to these App Store reviews; Apple lets developers respond publicly.

“CarPlay sucks, don’t upgrade – Don’t upgrade to Ultra to get CarPlay. You get a screenshot of a radar for the CarPlay component and the dev wants \$40 for it (twice the price of Premium+). I upgraded from Premium+ which I’ve had for 5 years ” (1★, CA)

9. Fix in-use crashes and freezes [Crashes / freezes · 4 reviews · avg severity 2.7/3 · versions 6.2.2, 6.3.3]

Match quoted actions to crash reports; ship a hotfix for the top stack trace.

“Carplay option is rubbish – **DO NOT WASTE MONEY.** This application appears to be ineffective, as the carplay experienced frequent crashes during initial usage. Additionally, it seems to be limited to recognizing only the states within t” (1★, AU)

10. Simplify navigation [UX / design · 5 reviews · avg severity 2.0/3 · versions 6.0.3, 6.8.0]

Run a quick usability test on the screens users mention; remove extra taps and pop-ups.

“Sprachausgabe auf der Apple Watch sehr störend – Ich kann der watch app von carrot die Sprachausgabe nicht abstellen. Das ist besonders ärgerlich, da die apple Watch zu den unmöglichsten Momenten mit einer amerikanischen stimme deutsche tex” (5★, DE)

Method: Apple's public customer-reviews RSS feeds (most recent reviews, spread across up to 15 storefronts) and the iTunes Lookup API. Reviewer names are not included. Each review was classified by TypeSafe Jev AI (7 complaint categories, 18 specific issues, severity 0-3); fixes are the specific issues ranked by number of complaining reviews × average severity. Advice lines are generic starting points; the quotes are the evidence. AI can misclassify; check the quotes. Not affiliated with Apple. Reply within 7 days for one free clarification.